

## ProSystem *fx* Engagement v. 5.0 Update (Version 5.0.100.1026)

### Description

This update addresses the following scenarios which will be rare in most environments. If the following scenarios are not present, it is not necessary to run this update.

Synchronization issues caused by workpapers within a binder that do not contain a proper file extension. If workpapers are missing an extension, the synchronization process may fail with the error message 'Failed to copy file.Source: X:\Pfx . . . {GUID}..szp'.

Rare and specific scenarios where synchronization successfully completes and the user receives the message 'Sync completed with conflicts'. In this scenario, the synchronization may skip a conflict workpaper that has an indirect conflict instead of automatically resolving it. After running this update, these indirect conflicts will be automatically resolved on the CFR copy of the workpapers, consistent to the synchronization behavior prior to v. 5.0.

'ConvertNS: Open Protected Database 0' errors when opening workpapers. In this scenario, the locked database file (\*.ldb) was disconnected from the trial balance and set to read only preventing the file from being removed during synchronization.

Columns in the trial balance not displaying correctly or newly added columns not displaying.

'Get column ID failed' error when creating a trial balance report.

Name function for the Binder Due Date, Date of Report, and Report Release Date not printing in Excel when the auto-refresh before print option is enabled.

Logging into Workpaper Management and receiving a message asking to create a new profile on a machine that already has the user's profile and local file room.

Error 'PfxEngagement.exe has encountered an error and needs to close' when logging into Engagement Workpaper Management.

This update is a cumulative update that includes the ProSystem *fx* Engagement v. 5.0 Synchronization Update that was released 1/17/2008. Customers that have run the Synchronization Update previously and are not experiencing any of the additional issues above do not need to run this update. Customers that have not run the Synchronization Update can run this update to address each of the issues above.

This update must be applied after the installation of Engagement v. 5.0.100.1026 on all Engagement servers, workstations, and Citrix or Terminal Server environments that have the Terminal Server Client installation. This update should be reapplied on machines that have Engagement reinstalled or repaired after the update has been applied.

### How to install:

1. Close ProSystem *fx* Engagement before running this update.
2. Close Microsoft Office application such as Word, Excel, and Outlook.
3. [Download](#) this self extracting file. If you are installing locally on a Windows Vista machine, install and run this [Setup.exe](#) instead of the Eng50Replace.msi.
4. After the download is complete, find the file **Eng50Replace.msi** file on your hard drive and double click it.
5. A setup file will be self-executed.

6. Follow a few easy steps to finish the update.

NOTE: This update is an \*.msi file and can be pushed to workstations. For additional information on how to push the update using Active Directory please refer to <https://prosystemfxsupport.tax.cchgroup.com/service/support/engagement/reports/version5/pdf/Administrator's%20Guide%20to%20Pushing%20Engagement%20MSI%20Installation%205.0%20.pdf>.

Download Description:	Engagement v. 5.0 Update
Engagement Version:	5.0.100.1026
Release Date:	February 2008
File size:	6.85 MB
Approx. Download Time:	17 minutes and 6 seconds at 56kbps
License:	Full Version
Platforms:	Windows 2000/XP/Vista

If you have questions regarding this issue, please contact our Technical Support Group at **1-800-PFX-9998, option 6, option 2, option 1.**