

ProSystem fx Engagement v. 4.5 Update (Version 4.5)

This Update is ONLY for machines that are currently using ProSystem fx Engagement v. 4.5. Customers that have already upgraded to v. 4.5.1 do NOT need to install this update. Customers that are currently using Engagement v. 3.5, 3.7, 4.0 or 4.1 are encouraged to upgrade directly to v. 4.5.1.

Description

The ProSystem fx Engagement v.4.5 Update is available for ProSystem fx Engagement v. 4.5 users experiencing 'Unable to open workpaper' errors when launching Microsoft Word and Excel documents after the upgrade to version 4.5. In certain instances, the epace.dot and epace.xla add-in files stored in the default x:\Pfx Engagement\WM\Utilities directory may not have updated during the installation to the most current version required. This download will provide the required epace.dot and epace.xla files for Engagement v. 4.5. Upon logging into Engagement after running the update, the latest epace.xla and epace.dot will be copied into the proper location.

Some users may experience slowness associated with inserting tickmarks into PDF documents while using Adobe after upgrading to v. 4.5. This download addresses this issue by installing updated Plug-in files for Adobe into the x:\Pfx Engagement\WM\Utilities directory. Upon logging into Engagement after running the update, the latest Engagement Plug-in files for Adobe will be copied into the proper location.

This update will also correct an issue where some users are experiencing problems logging in to the Engagement Workpaper Management module after upgrading to v. 4.5. In this situation, users may receive an error stating that 'ProSystem fx Engagement has caused a problem and needs to close.' This error is related to toolbar settings that are stored in the user's engage.opt. When this issue is detected when running the update, the engage.opt file will be modified to remove toolbar settings that prevent the user from logging into Engagement v 4.5. All other user settings will be retained.

Some users may experience issues when inserting files into an Engagement binder by either using the Insert Workpaper function or when inserting workpapers from other applications, such as ProSystem fx Tax, Fixed Assets, and Microsoft Outlook, after upgrading to v. 4.5. This issue only occurs in a Terminal Service or Citrix environment where the Engagement Terminal Services Client is installed. In this situation, the user will receive an error stating that the Engagement profile cannot be found. To resolve this, the download will install and register an updated .dll.

This update addresses an issue in multi-user environments where 'Permission Denied' errors may be received during login to ProSystem fx Engagement. This issue will most commonly occur in a Terminal Service or Citrix environment or on a machine with multiple users.

Prosystem fx Engagement v. 4.5 included an enhancement to support the use of dual monitors when viewing multiple PDF files in Adobe programs. This inadvertently caused problems with 3rd party PDF editors Jaws and Nitro. These programs will open, but the file will not be displayed. After the update is installed, Jaws and Nitro will work as they did prior to version 4.5. Please note that existing integration with Adobe and the dual monitor enhancement has not been extended to any 3rd party PDF editors.

Note: Do not download this update if you have an earlier or later version of Engagement than version 4.5.

How to install:

1. Close ProSystem fx Engagement before running this update.
2. Close Microsoft Office application such as Word, Excel, and Outlook.

3. [Download](#) this self-extracting file. This file may be saved to a network location for use by anyone with access to that location.
4. After the download is complete, find the file **ProSystem fx Engagement 4.5 Update.msp** on your hard drive and double click it.
5. A setup file will be self-executed.
6. Follow a few easy steps to finish the update.

Download Description:	Engagement v. 4.5 Update
Version:	4.5
Release Date:	October 2006
File size:	26.8 MB
Approx. Download Time:	1 hour and 6 minutes at 56.6 kbps
License:	Full Version
Platforms:	Windows 2000/XP

If you have questions regarding this issue, please contact our Technical Support Group at **1-800-PFX-9998, option 6, option 2.**