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## **Contact and Support Information**

Product and account information can be accessed by visiting Customer Support online at <u>support.cch.com</u>. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH<sup>®</sup> ProSystem  $fx^{\mathbb{R}}$  Tax releases: Release Notes

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to <u>Contact Us</u> to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

### Information in Tax Year 2016 Release Notes

Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Roll Forward, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

### **Issues Resolved**

#### Individual

Michigan. We eliminated the diagnostic that prevented some returns from being electronically filed.

# Tax Updates

#### Estate and Gift

- Form CT-706/709, Estate and Gift Tax Return
- Form CT-706/706 EXT, Application for Estate and Gift Tax Return Extension
- Form CT-706 NT, Estate Tax Return (For Nontaxable Estates)