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Contact and Support Information

Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH[®] ProSystem $fx^{\$}$ Tax releases: Release Notes

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Year 2017 Release Notes

Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Roll Forward, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

Tax Updates

Extender Legislation

Congress has not addressed legislation to resolve extension of expiring credits for 2017. Affected forms continue to have the "Reserved for future use" lines and our program will continue to process any input related to the expiring provisions, and we also issue a diagnostic alerting you to the situation. We are monitoring this closely, and will continue to provide updates as legislation proceeds.

Tax Cuts and Jobs Act

Those provisions of the Tax Cuts and Jobs Act that apply to TY 2017 filings, specifically medical expenses and bonus depreciation, are available. Estimate forms continue to calculate using 2017 rates so that the safe harbor provisions remain intact, but an option is available to use 2018 rates in Individual and Fiduciary returns. A similar option will be added for Corporation and S Corporation for 2017.02020 on January 21, 2018.

Print Defaults - Print to Separate PDFs and Create Bookmark PDFs

For Release 2017.02010, for all users, we are populating your user-level Tax Preference defaults to "Produce separate PDF files" and "Create Bookmark PDFs." These options are available in Tax Preparation > Options > Preferences > Tax Return Preferences.

Tax Projector

Tax Projector updates reflecting the Tax Cuts and Jobs Act are tentatively planned for Release 2017.02020, scheduled for January 21, 2018.

Electronic Filing Updates

We will announce a schedule for electronic filing of Individual and Corporation returns once the IRS releases a final Form 1040 and Form 1120.

The following federal and state products are approved and available on this release:

Partnership

Federal Pennsylvania Minnesota **Arkansas** Missouri **Texas** Colorado North Dakota Utah District of Columbia **New Jersey** Virginia New Mexico Vermont lowa New York Wisconsin Kansas

Maryland New York IT-204-LL

S Corporation

Federal Maryland Pennsylvania

Arkansas Minnesota South Carolina

ColoradoMontanaTexasDistrict of ColumbiaNorth DakotaUtahFloridaNew JerseyVirginiaIowaNew MexicoWisconsin

Kansas New York IT-204-LL

Fiduciary

Federal Minnesota Pennsylvania

ColoradoMissouriTexasDistrict of ColumbiaMontanaUtahIowaNew MexicoVermont

Idaho New York

Kansas New York IT-204-LL

Maine Oklahoma

Exempt Organization

Federal Form 990 Federal Form 990-N Federal Form 8868

Federal Form 990-EZ

Product Updates

Individual (1040) Product Updates

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Federal

Form 8283. Date Acquired input on the 8283 - Noncash Charitable Contributions worksheet, Contributions of \$5000 or Less Per Item or Group and Property Information sections allow 99/99 for Various.

Corporation (1120) Product Updates

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North Carolina

Form CD-479 has been replaced with the Business Corporate Annual Return and will no longer be sent to the Department of Revenue. The letters and filing instructions have been updated for the new form name and the new address.