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Contact and Support Information

Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH[®] ProSystem $fx^{\$}$ Tax releases: Release Notes

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Year 2017 Release Notes

Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Roll Forward, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

Highlights for Release 2017.03030

Tax News

Caution. Taxpayers Sending Masked Documents to Taxing Authorities

A number of agencies have received estimate and payment vouchers with masked SSNs. To ensure payments are correct and processed in a timely manner, please advise taxpayers to submit the non-masked copies with their payments. Accountant and Taxpayer copies are masked. Only the Government copy includes the SSNs for tax filing.

Product Updates

Individual (1040) Product Updates

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Electronic Filing

Form 114. A taxpayer identification type of "Foreign" is included in the electronic file when the spouse is the account joint owner and the spouse's social security number is entered as "NRA" on the Basic Data > General > Spouse social security number (Interview Form 1, Box 49).

Michigan - Michigan Cities

The address for the City of Big Rapids, Michigan is now:

City of Big Rapids, Income Tax Processing Center

PO Box 536

Eaton Rapids, MI 48827-0536

Minnesota

The calculations for Form M1NC, Line 10 (medical and dental expenses) and Line 12 (PMI) have been updated.

Corporation (1120) Product Updates

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Arkansas

Entries for sales apportionment and transportation factors will be included in the State column.

Arkansas Consolidated

The Other Income and Other Deduction statements will reflect the appropriate items for each statement on the combined return.

South Carolina

SC1120. Page 3 will populate Lines 1-6 and Lines 8-14 when the consolidated return has more than 6 officers.

S Corporation (1120S) Product Updates

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Hawaii Electronic Filing

Hawaii 8879-SO prints on export when Hawaii is selected for electronic filing.

Pennsylvania - Philadelphia

Extensions for BIRT returns calculate with the amount due from Form BIRT, Line 3 on Line 1 of the BIRT Extension form.

Form BIRT returns display the instructions for electronic funds transfer if the balance due from BIRT, Line 9 or BIRT-EZ, Line 9 is over \$5000 instead of the tax due from Form BIRT, Line 5 or Form BIRT-EZ, Line 5. The automatic electronic funds transfer calculation can be overridden using the Federal > Common State/City > State/City Common Data > General Information > EFT - electronic funds transfer options (Interview Form GEN-1, Box 54).

Fiduciary (1041) Product Updates

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Alabama

Custom filing instructions display the updated website link to pay balance due on return.

Oklahoma Electronic Filing

The debit date for electronic withdrawal for Oklahoma returns will be 4/16/2018, instead of 4/17/2018, if a date is not entered on Basic Data > Direct Deposit/Electronic Funds Withdrawal > Withdrawal date (Interview Form BNK-1, Box 41).

Exempt Organization (990) Product Updates

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Federal

Form 4626. The tentative minimum tax calculation on Form 4626, Line 12 will use a blended tax rate for fiscal year filers.