Norton Internet Security is a software firewall that can block TaxWise from communicating. If you wish to use this software with the TaxWise program you must set it to allow TaxWise unrestricted communication.

1) Look for this icon at the bottom right of your screen.



2) Right click the little world icon and you will get the following menu.

Norton Internet Security
Block Traffic
Log Off
About Norton Internet Security LiveUpdate Help
Disable

3) Click "Norton Internet Security" and you will get the following screen.

Norton Internet Security			
Block Traffic	pdate 📝 Options 🗸		② Help & Support *
Norton Internet Security	System Status:	Urgent attention	8
<u>S</u> tatus & Settings ◀	Security	On	Item Details
S <u>t</u> atistics	Personal Firewa	all On	The items marked in red need your
Su <u>b</u> scription Status	Intrusion Detect	ion On	attention.
<u>U</u> ser Accounts	🔥 Norton AntiVirus	Attention	Please select an item by clicking on the
Norton AntiVirus	Settings for:	Supervisor	get more information
	🔗 Privacy Control	On	necessary action.
	🐼 Ad Blocking	On	
	🐼 Norton AntiSpam	On	
	Å Parental Control	Off	
Symantec.		Norton Internet	Security ²⁰⁰⁴

4) Now click where it says "Personal Firewall" and you will get the following.

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Norton Internet Security			<u>_ </u>
Block Traffic WLiveU	Ipdate 📝 Options 🗸		② <u>H</u> elp & Support▼
Norton Internet Security	System Status:	Urgent attention	8
<u>S</u> tatus & Settings ◀	🐼 Security	On	Personal Firewall
S <u>t</u> atistics	🔗 Personal Firewa	all On	Personal Firewall protects your
Su <u>b</u> scription Status	Intrusion Detect	ion On Protects your comput	computer from er from unauthorized access.
<u>U</u> ser Accounts	🛕 Norton AntiVirus	Attention	access.
Norton AntiVirus	Settings for:	Supervisor 🔽	
	🐼 Privacy Control	On	
	🐼 Ad Blocking	On	Time Off
	🧭 Norton AntiSpam	On	
	Å Parental Control	Off	Configure
Symantec.		Norton Internet	Security ⁻²⁰⁰⁴

5) Click the "Configure" button and on the next screen click the "Programs" Tab

bitton internet security			
Firewall Programs	Networking	Locations	Advanced
Program Control		A Loster	
		19 19 19	More Info
Settings for: Home (Active)			-
Automatic Program Control Automatically customize Internet a Automatic Program Control only co Symantec has identified as safe.	access settings f onfigures access	or common Intern for versions of p	net programs. rograms that
☑ Turn on Automatic Program Co Manual Program Control Create custom Internet access set and configure all Internet programs	ontrol ttings for individu s on your comput	al programs. To o er, click Program	quickly identify n Scan.
✓ Turn <u>on</u> Automatic Program Co Manual Program Control Create custom Internet access set and configure all Internet programs	ontrol ttings for individu s on your comput	al programs. To o er, click Program ccess Catego	quickly identify Scan.
✓ Turn <u>o</u> n Automatic Program Co Manual Program Control Create custom Internet access set and configure all Internet programs Program Imlisten.exe	ontrol ttings for individu s on your comput Internet A ❤ Permit A	al programs. To o er, click Program ccess Catego II ❤ Gene	quickly identify n Scan. my
 ✓ Turn <u>o</u>n Automatic Program Co Manual Program Control Create custom Internet access set and configure all Internet programs Program Imisten.exe TwW03.exe 	ontrol ttings for individu s on your comput Internet A ❤ Permit A ❤ Block Al	al programs. To o er, click Program <u>ccess Catego</u> II √ Gene	quickly identify n Scan. my • ral
✓ Turn on Automatic Program Control Manual Program Control Create custom Internet access set and configure all Internet programs Program Image: tmlisten.exe Tww03.exe	ontrol ttings for individu s on your comput Internet A ♥Permit A ♥Block Al	al programs. To o er, click Program ccess Catego I ← Gene I ← Gene move Pro	quickly identify n Scan. my • ral ral val

6) Find TWW03.exe under programs.

6) Now right click where it says "Block All" and you get a little menu that will allow you to select "Permit All"

Firewall Program	ns Networking	Locations	Advanced
Program Contro		A Lot	
		19 23	More Info
Settings for: Home (Activ	re)		-
Automatically customize I Automatic Program Contro Symantec has identified a	Internet access settings ol only configures acces is safe.	for common Intern is for versions of pr	et programs. ograms that
Manual Program Contro Create custom Internet ac and configure all Internet p	Igram Control I cess settings for individ programs on your compl	ual programs. To q iter, click Program	uickly identify Scan.
Manual Program Contro Create custom Internet ac and configure all Internet p Program	Igram Control I Internet	ual programs. To q iter, click Program Access Catego	uickly identify Scan. y
Manual Program Contro Create custom Internet ac and configure all Internet p Program En tmlisten.exe	gram Control cess settings for individ programs on your compt Internet ▼Permit	ual programs. To q uter, click Program Access Categor All ▼Gener	uickly identify Scan. ny A
Manual Program Contro Create custom Internet ac and configure all Internet p Program TwW03.exe Add	Igram Control cess settings for individ programs on your compl Internet ✓ Permit Modify Modify	ual programs. To q uter, click Program Access Categor All Gener t All Gener t All Gener t All Pro	uickly identify Scan. y al al gram <u>S</u> can

Now TaxWise is permitted to communicate.