Tracking Your E-filed Returns - Login Is Required

STEP 1

Click Return Status and log in.

STEP 2 Click *E-File Status Tool* on the Home page.

STEP 3

Enter the **SSN or EIN** of the return and click **Search**. (To search for a return for a prior tax year, select the tax year from the dropdown menu.)

STEP 4

The first screen displays General Information, including *federal e-file* and *bank product* status. Click the other links for information on the *state e-file(s), refund disbursement* and *reject codes*.

STEP 5

Click *Reject History* to see a list of all IRS rejects for this return.

STEP 6

Click the *Reject Code* link to see the explanation for the reject and the *actual value* causing the reject. In th is example, the return was rejected because the SSN of the first dependent does not match what the IRS has on file from the Social Security Administration.

Preparer Solutions Latest News Knowledge Library ATX Blog Return Status upport Download Center E-File Center Training Partners ATX Latest N Welcome Administrato F-File Status IRS reject for taxpaver/spouse age (F1040-068-01) Publish Date: 2/11/2014 Jse the E-file Status Tool to ook up the status of your e-filed eturns. This is the same tool used by our Customer Care MA reject 900; no action needed oc right of MyATX Enter SSN/EIN: SSN/EIN Tax year to search: 2013 - SEARCH





