

# TaxWise® Online Learning Portal

## *Understanding an Online Product*

TaxWise Online is a browser-based solution or as some would call it a cloud-based solution. Now don't let the term cloud based or browser-based scare you off. All that really means is that you can access your product from any device that has connection to the internet. This can be your laptop, tablet, and even your cell phone. Accessing your web-based application is no different than accessing your banking information online and it is just as secure.

As a browser-based solution, each year has its own URL. To access the current year of TaxWise Online navigate to <https://twonline.taxwise.com>. As we approach our new tax year 2021, the URL defaults to <https://twonline-21.taxwise.com/>

If your package includes access to prior years of TaxWise Online, the Prior year links are:

- TWO 2020 application: <https://twonline-20.taxwise.com/>
- TWO 2019 application: <https://twonline-19.taxwise.com/>
- TWO 2018 application: <https://twonline-18.taxwise.com/>


Keep in mind that you will use the same log in credentials you are using for the current year.

 For links to TWO applications prior to 2018, see **KB Article 43317**.

## **Major Benefits of TaxWise Online**

There are endless reasons to transition to TaxWise Online:

- **Access anytime, anywhere:** 24/7 access to your tax returns anywhere you have internet. Allows you to prepare returns remotely or have access to the information you need to answer customer questions from anywhere.
- **Security:** TaxWise Online data is stored on servers that are secured by government standards. So, no taxpayer information is stored on your device. TaxWise Online uses the multi-factor authentication. Lastly, you have the ability to add an added layer of security by restricting access to a specific IP address.
- **Reduce Administrative burden:** No installation and updating required on individual computers or networks as the program is maintained by Wolters Kluwer. You will no longer have the need to back up and restore as Wolters Kluwer backs up data. No carryforward or networking required.
- **Cost Savings and Efficiency Gains:** TaxWise Online allows you to reduce cost as there will be no network setup and maintenance costs. Online document storage is built into TaxWise Online, thus you can store all your source documents and copies of returns.

-  Remember that when you purchase TaxWise Online, you also get TaxWise Desktop. This gives provides you with a backup to prepare returns if your internet goes down, and also allow you to prepare your business and specialty returns if needed.