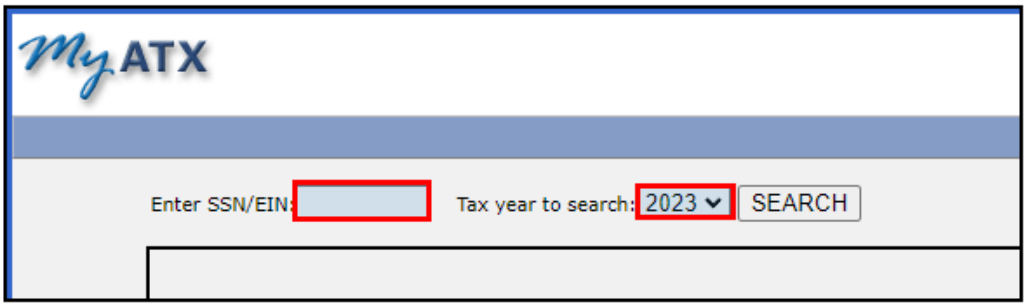
E-file Status

The E-file Status allows you to search for the current status of an e-filed return. To use this tool:

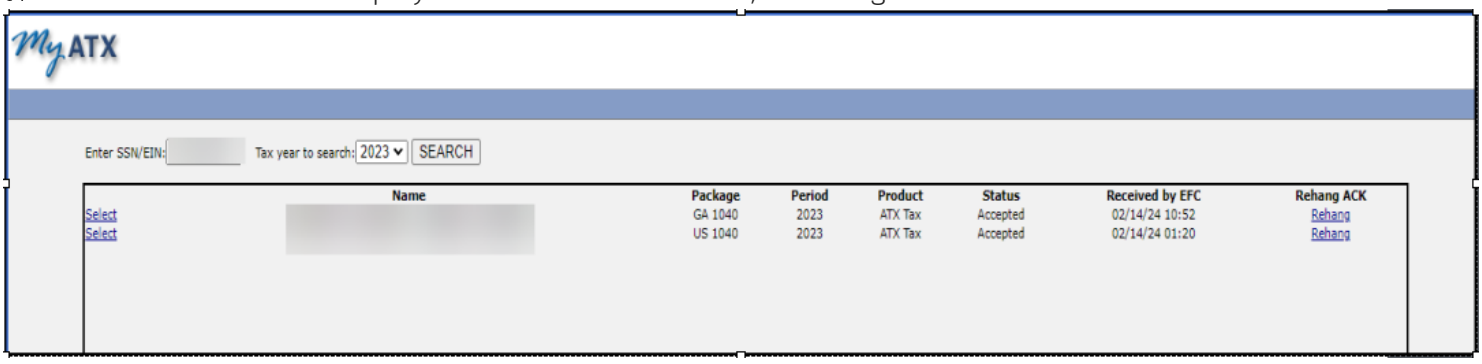
1. From the Solution Center, click **E-file Status** under the Quick Links heading. If you are not already logged in, you will be prompted to do so at this time.

2. The E-file Status displays in a separate browser tab. Type the Social Security number or Employer Identification number in the field, select the correct tax year, and click **Search**.



ℹ You can view the status of returns from the current year, as well as two previous years.

3. The E-file Status tool displays the results for this SSN, including both state and Federal e-files.



ℹ If the return status in your tax program does not reflect the same status as the E-file Status, click **Rehang Ack** to resend the acknowledgement to your program.

4. You can view the details about the acknowledgement, including any reject codes by clicking **Select for that row**.

5. The acknowledgement details consist of three tabs: General Information, Disbursements, and Reject History. The General Information tab shows basic return information, E-file status, and the status of the Bank Product if applicable. **Click Disbursements**.

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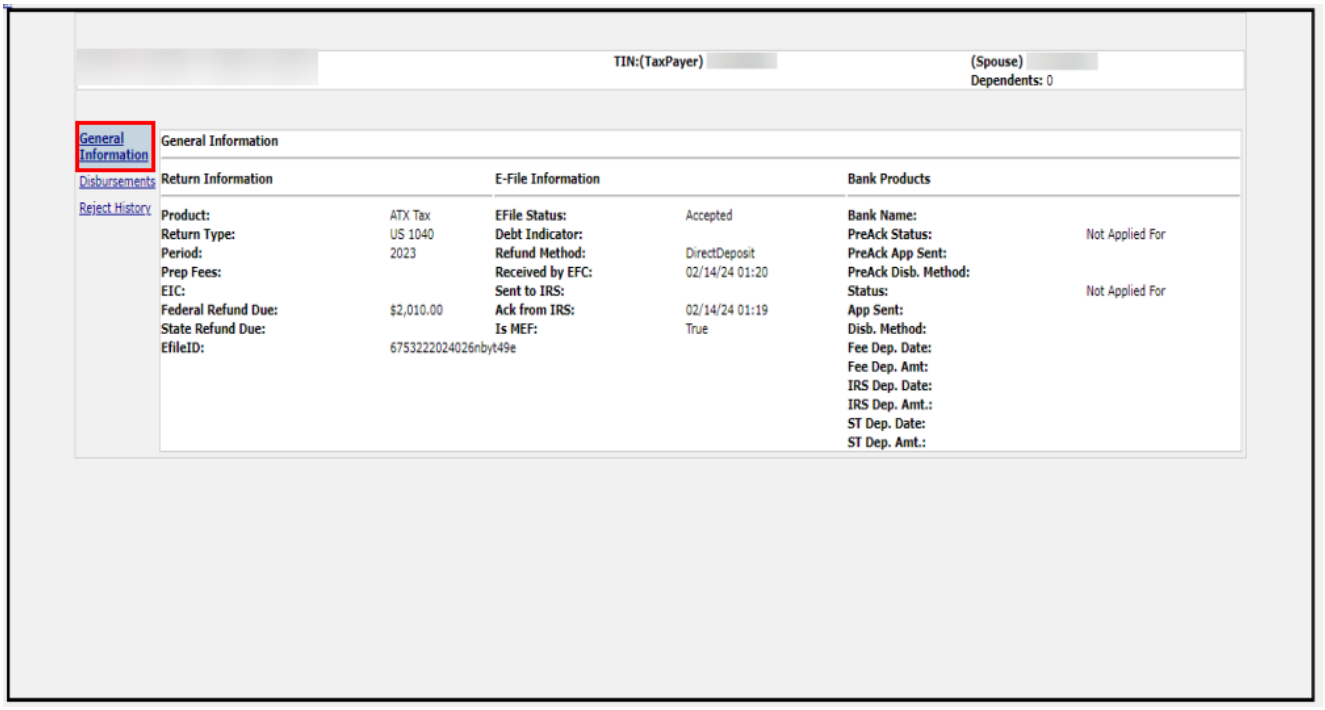
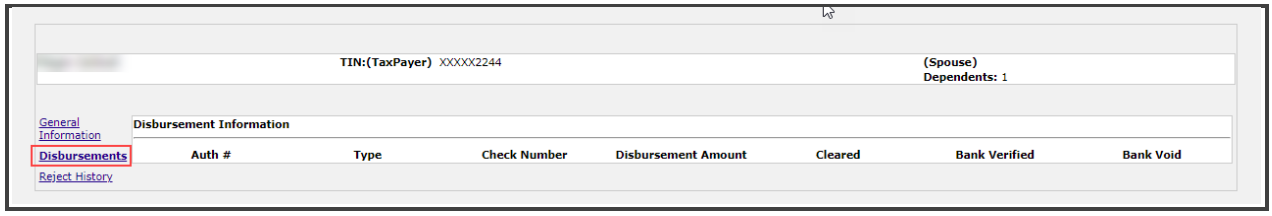
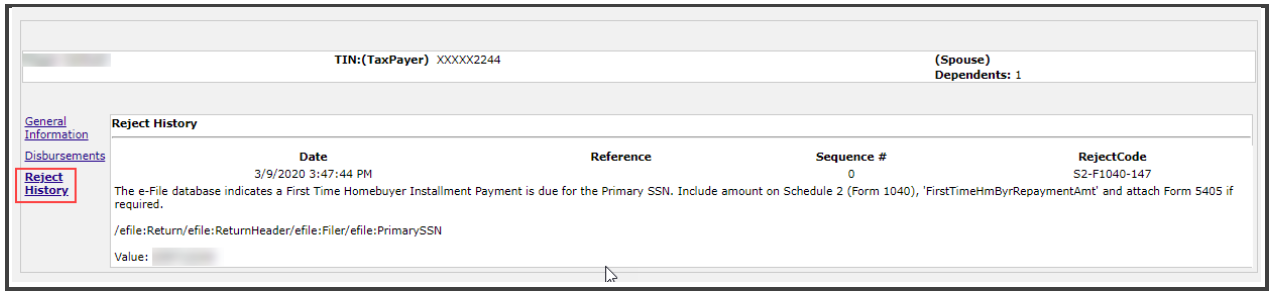


6. The disbursement tab reflects any details of the refund being disbursed via a bank product. Click **Reject History**.



7. The Reject History displays the details associated with the rejection.



You can also view acknowledgements in the ATX software. For more information on using this method, review the lesson in the ATX Learning Portal.