

# ATX™ Learning Portal

## Find Answers

The tools in this section provide various options for locating information through helpful articles, short videos on program features, and researching tax law.



### Find Answers

-  [View ATX Learning Portal](#)
-  [View Payroll Compliance Learning Portal](#)
-  [Visit the ATX Blog](#)
-  [Research tax related topics](#)

## Search our Knowledge Base

The Knowledge Base provides a method for searching for keyword, phrases, or questions you have regarding the ATX software. To use this tool:

1. From the top of the screen, enter a keyword in the **Search our Knowledge Base**.



Welcome Admin | [Manage Users](#) | [Logout](#)

Home My Information ▾ Support ▾ Downloads ▾ E-File ▾ Training ▾ Tax & Accounting ▾ I Want to ▾

Client Accounting Suite/Premier Product Line to Sunset December 31, 2025  
Visit the [resource center](#) to assist you during the transition of our accounting and live payroll product.



For help with passwords and 2-step verification, visit our dedicated [Password Center](#)

\*\*Your Internet browser opens a new tab, displaying the Knowledge Base.

- Once you submit the search, the Knowledge Base displays any relevant results. Click the title of any article to view the information.

password reset

Articles (108) Videos (8)

Filters: + 1 Clear Results 1-10 of 116 for password reset in 0.17 second Sort results: Most relevant

People also ask

How do I reset a user's password for the ATX™ Solution Center?

How do I reset the Admin password for ATX™?

ATX™ Learning Portal Lesson: Reset Admin Password

- Use the filters on the left to specify which Wolters Kluwer product you use.

password reset

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ATX™ Learning Portal Lesson: Reset Admin Password

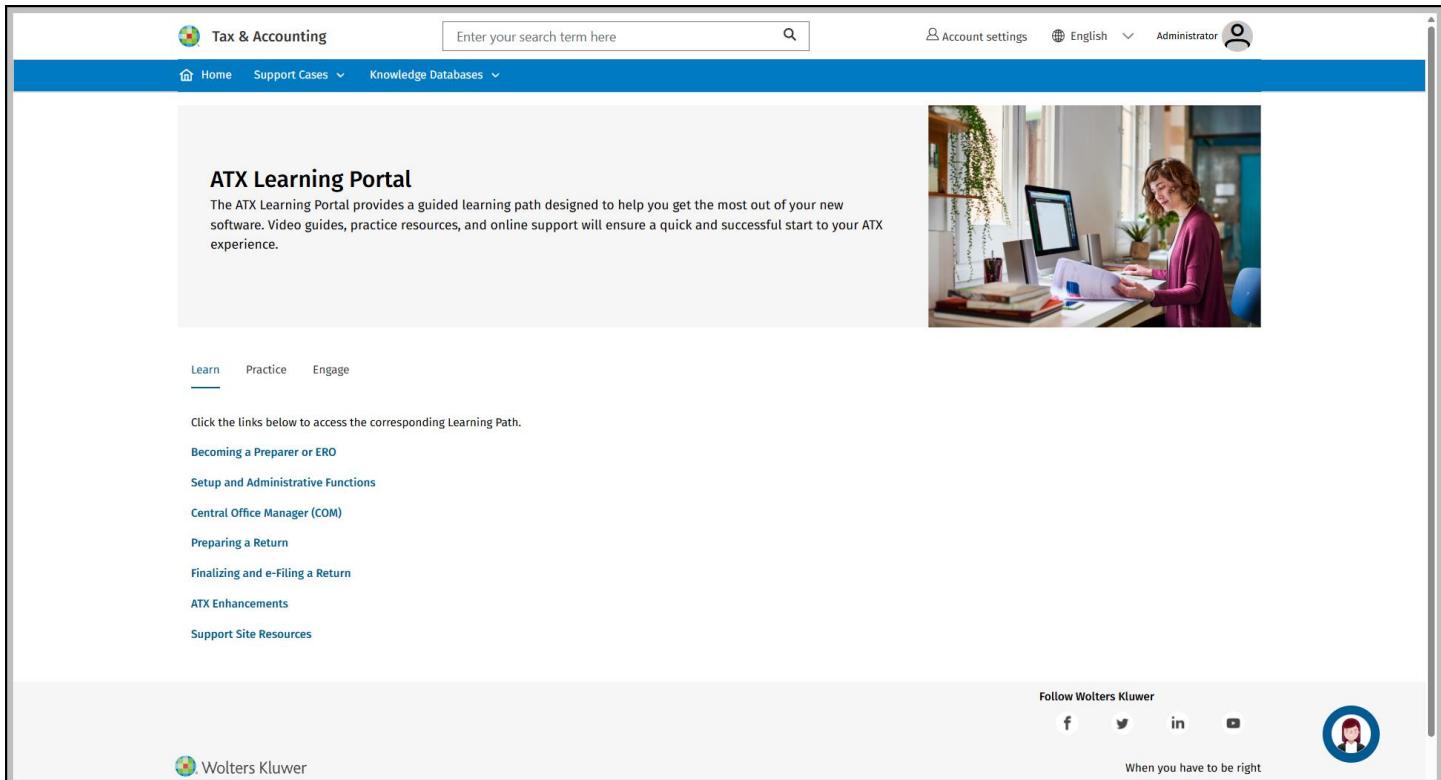
Some articles include a video, others include steps to resolve an issue, and others simply provide information on the search topic. This tool can be used 24/7 and can be used to search for information on other Wolters Kluwer products you use as well.

## View ATX Learning Portal

The ATX Learning Portal contains short videos on specific features of Wolters Kluwer products. You must be logged in to access this resource.

1. From the Find Answers section, click **View ATX Learning Portal**.

Your Internet browser opens a new tab, displaying the landing page.



ATX Learning Portal

The ATX Learning Portal provides a guided learning path designed to help you get the most out of your new software. Video guides, practice resources, and online support will ensure a quick and successful start to your ATX experience.

Learn Practice Engage

Click the links below to access the corresponding Learning Path.

Becoming a Preparer or ERO

Setup and Administrative Functions

Central Office Manager (COM)

Preparing a Return

Finalizing and e-Filing a Return

ATX Enhancements

Support Site Resources

Follow Wolters Kluwer

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When you have to be right

2. From here, you can navigate the various learning paths and view the content.

- i** This resource is discussed in more detail in a separate lesson. The Payroll Compliance Reporting Learning Portal operates in the same manner as the ATX Learning Portal.

## Visit the ATX Blog

The ATX Blog provides news and alerts regarding your program, as well as information from the IRS or states.

To access the ATX blog:

1. From the Find Answers section, click **Visit the ATX Blog**.

ATX Solution Center displays the page.

The screenshot shows the ATX Blog homepage with a blue header bar. The header includes the text "ATX Blog" and "ATX users can stay up to date with product information and important tax compliance information." Below the header is a search bar. The main content area displays a list of articles:

- DEC 13 Reminder: EFC and IRS E...**  
Please take note of this important information about electronic filing.  
IRS has announced its MeF (e-file) shutdown and cutover for Tax Year 2021.
- NOV 30 ATX Scheduled Maintenance...**  
The ATX team will be performing overnight scheduled maintenance on the ATX/ATMS system. Maintenance is scheduled to begin around 10pm ET and may last four to eight hours. Customers may experience delays during the maintenance periods.
- NOV 15 Reminder Tomorrow: EFC ...**  
IMPORTANT REMINDER  
EFC and IRS E-filing Shutdown for TY 2018-2020 - Individual Returns  
IRS has announced its MeF (e-file) shutdown and cutover for Tax Year 2021.

On the right side of the page, there are several links to other articles:

- IRS Announces Delays in E-file ...
- EFC and IRS E-filing Shutdown fo...
- ATX - 2021 December Hours
- IRS FIRE System shuts down toni...
- IRS News: Scheduled Maintena...
- 2021 ATX products are now avail...
- URGENT REMINDER THIS EVENIN...
- Reminder: EFC and IRS E-filing ...
- EFC and IRS E-filing Shutdown fo...
- California Extended System Main...
- North Carolina Corporate Ackno...
- Extended Scheduled Maintenance

At the bottom of the page, it says "Dynamic Views theme. Powered by [Blogger](#)."

2. Click the title of any article to view the content.

## Tax Research

With your subscription to CCH AnswerConnect, you can research tax law and other resources for both Federal and state topics.

To access CCH AnswerConnect:

1. From the Find Answers section, click **Research tax related topics**.
2. You are then prompted to login, using your email address and the password you created for CCH AnswerConnect.

The screenshot shows the CCH AnswerConnect login page. At the top left is the Wolters Kluwer logo, and at the top right is the text "CCH® AnswerConnect". The main area is a login form:

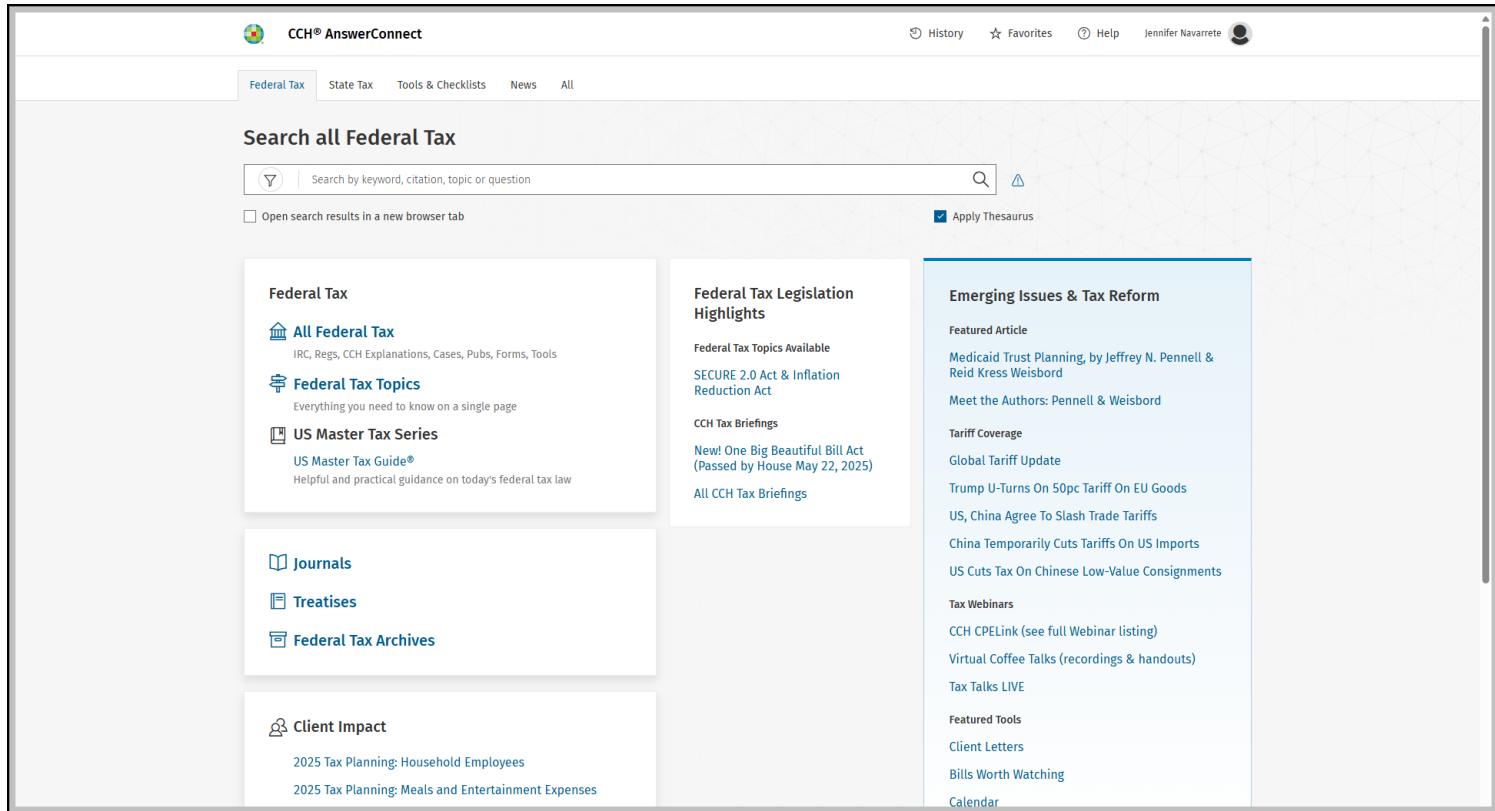
Username:   Remember Me

Password:  [Forgot Password?](#) [Re-enter email here](#)

**Log in**

At the bottom of the page, there is a small footer with the text "©2021 Wolters Kluwer. All rights reserved. Subject to Terms & Conditions. Version: 5.0.8".

3. Once you log in, you can enter keywords, or browse the contents by selecting a specific category.



The screenshot shows the CCH® AnswerConnect interface for Federal Tax. At the top, there is a navigation bar with links for 'Federal Tax', 'State Tax', 'Tools & Checklists', 'News', and 'All'. The main search bar is labeled 'Search all Federal Tax' and includes a dropdown for 'Search by keyword, citation, topic or question', a magnifying glass icon for the search button, and a 'Apply Thesaurus' checkbox. Below the search bar, there are several categories and links:

- Federal Tax**
  - All Federal Tax** (IRC, Regs, CCH Explanations, Cases, Pubs, Forms, Tools)
  - Federal Tax Topics** (Everything you need to know on a single page)
  - US Master Tax Series** (US Master Tax Guide®)
- Journals**
- Treatises**
- Federal Tax Archives**
- Client Impact**
  - 2025 Tax Planning: Household Employees
  - 2025 Tax Planning: Meals and Entertainment Expenses
- Federal Tax Legislation Highlights**
  - Federal Tax Topics Available
  - SECURE 2.0 Act & Inflation Reduction Act
  - CCH Tax Briefings
  - New! One Big Beautiful Bill Act (Passed by House May 22, 2025)
  - All CCH Tax Briefings
- Emerging Issues & Tax Reform**
  - Featured Article: Medicaid Trust Planning, by Jeffrey N. Pennell & Reid Kress Weisbord
  - Meet the Authors: Pennell & Weisbord
  - Tariff Coverage
  - Global Tariff Update
  - Trump U-Turns On 50pc Tariff On EU Goods
  - US, China Agree To Slash Trade Tariffs
  - China Temporarily Cuts Tariffs On US Imports
  - US Cuts Tax On Chinese Low-Value Consignments
  - Tax Webinars
  - CCH CPELink (see full Webinar listing)
  - Virtual Coffee Talks (recordings & handouts)
  - Tax Talks LIVE