

CCH® ProSystem fx® Knowledge Coach

Welcome to the Knowledge Coach Content Update May 2018

This bulletin provides important information about the May 2018 Knowledge Coach Content Update. Please review this bulletin carefully. If you have any questions, additional information is available on CCH [Support Online](#).

About this Release

Why does my audit team need to know about this update?

Content updates will be applied to titles that your firm is currently using, including finalized binders and binders created from templates. Some updates may be important to ensure compliance with applicable standards. We recommend that you and your audit team understand the update and know the specific actions to take in your binder(s) before and after applying the update. Review the *Updates and Recommended Actions* section below to see how these specific updates affect your content.

Note: This update does not address the updated AICPA SOC 2 Guide which was released after the 2018 Knowledge-Based Examinations of Service Organizations title.

What Knowledge Coach title is being updated?

2018 Knowledge-Based Examinations of Service Organizations

All users should install this update if they have installed this title in CCH® ProSystem fx® Engagement.

How do I know if I have the corrected version of the title installed?

The correct version is 2018 Knowledge-Based Examinations of Service Organizations v2.

You can determine your title version by opening a File Room, and go to **Tools > Knowledge Coach Titles**. Then review the *CCH release date* and *Name* columns in this dialog. If the correct version number is not appended to the title name, please deploy this update.

Note: The version number will appear in the Workpaper Properties of each workpaper; however, the footer information within an open workpaper will not necessarily show the correct version. Therefore, please use the Workpaper Properties information as a guide.

What binders are affected by this update?

The issues will be in any binder containing the titles listed above including new binders, rolled forward binders, finalized binders, and binder templates that have been updated to the titles noted above. You should follow the recommended actions below to ensure these changes are applied.

Do I need to update each user machine or binder separately?

The update must be installed on each workstation and server, but you do not need to update each machine separately. CCH provides a silent install version of the update that can be scripted to be deployed to multiple machines at once. Talk to your IT staff about which method is best for your firm.

Updates and Recommended Actions for the Knowledge Coach Content Update May 2018

Update: The content in the *ATT-115 Attestation Program: Engagement To Report On Controls At A Service Organization Relevant To Security, Availability, Processing Integrity, Confidentiality, Or Privacy (Soc 2)* workpaper has been corrected.

Titles Affected:	2018 Knowledge-Based Examinations of Service Organizations
Workpapers and table(s):	<p>ATT-100 Tailoring Question Workpaper</p> <p>ATT-115 Attestation Program: Engagement To Report On Controls At A Service Organization Relevant To Security, Availability, Processing Integrity, Confidentiality, Or Privacy (Soc 2)</p> <p>KCO-003 Answer Effects for the Engagement-Level Tailoring Questions Workpaper</p>
Issue(s):	<p>The content of the <i>ATT-115 Attestation Program: Engagement To Report On Controls At A Service Organization Relevant To Security, Availability, Processing Integrity, Confidentiality, Or Privacy (Soc 2)</i> workpaper was overwritten with that of <i>ATT-101 Attestation Program: Overall Engagement Strategy</i>. Additionally, tailoring questions related to the correct content in ATT-115 were missing from the ATT-100 Tailoring Question Workpaper.</p>
Recommended actions:	<ol style="list-style-type: none"> 1. Close Engagement. 2. Apply the Knowledge Coach Content update or confirm with your IT staff that it has been applied. <p>For binders containing workpapers that have been affected by this issue:</p> <ul style="list-style-type: none"> • After applying the update, users will need to review answers in ATT-100. • If you have KCO-003 or ATT-115 in your binder, they will need to be repaired using the Repair Workpaper feature from the Tools menu in the binder frame or they will need to be deleted and inserted again. • Additionally, the ATT-115 workpaper will reset completely. Users will need to fill out this workpaper. Any finalized binders that contain ATT-115 will need to be unfinalized to complete the updated workpaper. • To improve performance, tip information is cached when a Knowledge Coach binder is created. In order to see updated tips, users will need to remove cached .chm help files from their temporary directories. Please speak with your IT staff for assistance. More information is available here.