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Contact and Support Information

Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH[®] ProSystem $fx^{\$}$ Tax releases: Release Notes

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Year 2019 Release Notes

Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Recall, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

2019 Tax Updates

All Systems

The recent passage of the Consolidated Appropriations Act of 2020 includes many previously expired provisions, known as the extenders. This law impacts all systems and states, including electronic filing. It is also retroactive to tax year 2018, potentially reopening millions of returns. We will communicate our inclusion of these significant changes for both tax year 2018 and tax year 2019 as they are made available on future releases. The IRS has yet to announce plans regarding availability of either updated forms and electronic filing schemas for tax year 2018 or tax year 2019. We will continue to monitor this fluid situation and provide fully updated, fileable software as soon as possible.

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Note: State returns will need particular scrutiny regarding these recent federal law changes.

Individual, Fiduciary, and Corporation

Our Update Pro Forma feature will bring forward Form 965 carryovers into already rolled 2019 returns.

2019 Electronic Filing

Approved Products Available on this Release

The following federal and state products are approved and available on this release:

Corporation

Federal Extension District of Columbia Extension Pennsylvania Extension FBAR (Form 114) Kentucky Extension

FBAR (Form 114) Kentucky Extension
Arkansas Extension Maryland Extension

S Corporation

Federal Extension Arkansas Composite Extension Kentucky Extension
FBAR (Form 114) Connecticut Extension Pennsylvania Extension

Arkansas Extension District of Columbia Extension

Partnership

Federal Extension Connecticut Extension New Jersey CBT Extension
FBAR (Form 114) District of Columbia Extension North Carolina Extension
Arkansas Extension Kentucky Extension Pennsylvania Extension
Arkansas Composite Extension Maryland Extension

New Jersey Extension

Fiduciary

California Extension

Electronic filing activation is awaiting the IRS release of a production schema.

Exempt Organization

Federal Extension FBAR (Form 114)

Employee Benefit Plan

Form 5500 Form 5500-SF