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Contact and Support Information

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Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH ProSystem fx Tax releases: Release Notes

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Release Notes

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CCH[®] ProSystem $fx^{\mathbb{B}}$ Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Recall, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

To access a list of CCH ProSystem fx Tax Release Notes for the current year and for prior years, visit the Release Notes page on our Customer Support site.

Highlights for Release 2020.03032

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Tax Updates

Individual

Colorado and Kansas - The direct debit default date in the electronic file is now May 17, 2021. This matches letters, diagnostics and reports.

Georgia and Massachusetts - The software reflects the latest unemployment compensation exclusion requirements.

Tax Product Updates

Individual (1040) Product Updates

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Georgia

Georgia has not conformed to the unemployment compensation exclusion. Resident returns will add back the exclusion on Schedule 1, Line 5. Nonresident returns will add back the exclusion on Schedule 1, Line 5 as well as Schedule 3, Line 7.

Kansas

Form K-40PT produces for taxpayers born between 01/02/1954 and 01/01/1955.

The direct debit date in the electronic file defaults to 5/17/2021 and matches the letters, filing instructions, diagnostics, and reports.

Massachusetts

The latest Unemployment Compensation Exclusion worksheet is now available. When Federal Form 1040, Schedule 1, Line 8 includes unemployment compensation exclusion amounts, the Massachusetts Unemployment Compensation Exclusion worksheet is produced. If the worksheet determines the taxpayer (s) qualify for the exclusion on the Massachusetts return, the unemployment compensation exclusion (the lower of the unemployment compensation from Federal Form 1040, Schedule 1, Line 7, or \$10,200) carries to Schedule Y, Line 9, and marks Box 9a, Certain qualified deductions from U.S. Form 1040.

Wisconsin

Underpayment penalties for tax year 2020 have been forgiven. Schedule U will no longer be prepared.

Fiduciary (1041) Product Updates

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Kansas

The mailing address for the extension vouchers has been corrected. The system was previously printing the address for the estimated tax payments.

Maryland

MD updated the interest rates on the 504UP for the third quarter from .0595 to .0844.