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# **Contact and Support Information**

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Product and account information can be accessed by visiting Customer Support online at <a href="support.cch.com">support.cch.com</a>. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH ProSystem fx Tax releases: Release Notes

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

## Information in Tax Release Notes

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CCH<sup>®</sup> ProSystem  $fx^{\mathbb{B}}$  Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Recall, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

To access a list of CCH ProSystem fx Tax Release Notes for the current year and for prior years, visit the Release Notes page on our Customer Support site.

# Highlights for Release 2020.05000

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## **Common Updates**

**System Requirements** - We <u>previously announced</u> that CCH would discontinue support of Microsoft<sup>®</sup> Internet Explorer<sup>®</sup> as of November 30, 2021. <u>ProSystem fx Tax desktop system requirements</u> now reflect changes on this topic that are effective with release 2020.05000:

- Tax will now automatically install Microsoft Edge® WebView2 Runtime if it is not present. This library is used by Tax, Microsoft Office®, and many other desktop applications to display content.
- Some features of Tax, such as online help and e-file status, have historically opened in Internet Explorer<sup>®</sup>. Now, the Tax software will open using the default web browser selected in Microsoft Windows<sup>®</sup>.

**2-Step Verification** - All users of our web-based applications must complete 2-Step Verification the first time they log in to the software following the 2020.05000 release on October 31, 2021. If you selected **Trust this device** during login before this release, the device trust must be renewed because WebView2 has replaced Internet Explorer® for this feature. 2-Step Verification Device Trust in other web browsers is not affected.

Citrix® - If your organization hosts any CCH applications using Citrix® XenApp®, you may encounter a blank login screen in CCH software due to a problem with Citrix® and WebView2 compatibility in some versions of XenApp® and Windows® Server. This Citrix support article describes the issue. Additionally, we found this discussion forum article helpful in resolving the issue in our environment.

# Tax Updates

## Pro Forma

2020 Pro Forma for all return types is now available for processing.

Before creating your Pro Forma files, we recommend that you review the Pro Forma processing options configured in the Office Manager > Configure Applications > Tax Preparation > Pro Forma and Organizer Options window. Also, review any custom Pro Forma options that you want to set within Production Processing > Process Pro Forma > Customize Pro Forma.

## **Organizers**

Individual and Fiduciary Organizers are now available for processing.

## Individual, Corporation, S Corporation, Partnership

City of Philadelphia System Change - The account number has been updated to 10 characters in length per a request from the City of Philadelphia for a system upgrade. When the new system is switched on, submissions will be rejected for "Manifest file failed schema validation" if the return is submitted between Wednesday, October 27, 2021, at 9:00 PM EDT and Sunday, October 31, 2021, when calculated on a release prior to the release that is scheduled to post on Sunday, October 31, 2021. To resolve this reject, update

to 2020.05000, recalculate, and then re-export Philadelphia. This reject will occur due to the timing of Philadelphia's change and CCH's next software update.

## Fiduciary

**Georgia Form 500ES Vouchers** - The scannable line on tax year 2020 Georgia Form 500ES vouchers in Fiduciary returns was corrected from 050 to 150 in release 2020.04020. Affected Georgia forms are: 525-TV, 500 ES, IT 560, 501 P 1 - 6, 501X P 1 - 6, 501PY/NR, 500 UET, RD-1061, GA NOL, GA NOLI, GA ESBT, and SCH CR. This error is causing the Georgia Department of Revenue (DOR) additional overhead in processing these vouchers. The Georgia DOR requests that Form 500ES vouchers be reprinted using current software and the corrected versions submitted.

# **Tax Product Updates**

## Individual (1040) Product Updates

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#### **Federal**

Form 8995/8995-A. Amounts on Form 8995/8995-A Schedule C no longer change values with multiple calculations of the return.

Form 3520-A. The statement for Form 3520-A, Page 3, Line 10 now prints the date for Column A.

**Form 8886.** New input is now available on the Reportable Transaction Disclosure Statement worksheet > General section or Participated in Transaction Through Another Entity section > Reportable Transaction (Interview Form S-32, Boxes 46 and 72) to enter the reportable transaction in a format other than "MA" followed by 7 numbers or a number other than eleven digits.

### Alabama

Form NOL-85A, Line 11b does not take a 10% reduction from Schedule A, Line 19b when the return does not.

### California

Form 3805V, Part III, Line 2, column f now calculates to \$0 if the federal NOL carryover deduction from Federal Schedule 1, Line 8 added back to Federal 1040, Line 11 is greater than or equal to \$1,000,000 and net business income is also greater than or equal to \$1,000,000. Diagnostic 33051 is issued as well. Diagnostic 39369 is issued when net business income and modified AGI are calculated to be less than \$1,000,000.

#### Illinois

Form IL-2848A is included in print when multiple Powers of Attorney are entered.

Schedule CR. Line 39, Column B, includes college savings programs from Schedule M, Line 13.

Schedule NR. Line 40, Column B, includes IL nontaxable Tax Exempt interest.

Per research received from the State of Illinois, federally tax exempt interest originating from a passthrough will drop from Form IL-1040, Line 2.

#### Indiana

The interest rate for calendar year 2022 has been reduced from 4% to 3%. Late payment interest will be calculated at 3% after 12/31/2021.

### Kentucky

Kentucky Form 461-K has been updated to generate on a non-resident single tax filer return.

#### Minnesota

Charitable contributions with a 50% limitation for 2015 and 2016 will now appear on the Minnesota Charitable Contribution Carryover Detail worksheet.

Code 202-20 amount is now carried to KPINC, Line 14 and KPI, Line 9 and M1NC, Line 23.

Form M1. Line 4 standard deduction limitation worksheet now uses 20% on Step 6 instead of 80%.

Prior year 50% limited contribution carryovers are now limited to 50% instead of 60% on the Minnesota charitable contributions limitation and carryover worksheets.

The Minnesota Charitable Contributions Limitation worksheet, Line 4, does not include the 100% CRP contributions. The 100% CRP contributions will be included on Line 30.

When completing the M1NC IRA Deduction worksheet for Line 31, if taxpayer and spouse were not subject to limitation on the Federal IRA worksheet and neither were covered by an employer plan, the worksheet will not be applicable.

#### Ohio

Form NRC, Page 3, Lines 12 and 13 are not included on Form IT-BUS, Line 7 if new code of AX or DX is entered on OH Income/Deductions > Ohio Business Income > Line 28 Code (Interview Form OH7, Box 71).

Form NRC Page 1. Updates have been made to Form NRC Page 1, Part A and B. These changes are based on feedback from the Ohio taxing authority. NRC Page 1, Lines 7 - 8 and Part B should only be included when an amount is paid/accrued while you are an Ohio resident, or when related Ohio activities are included. Diagnostics have been added to notify preparers if amounts should be reviewed. Full year non-residents will no longer produce these lines.

## Pennsylvania - Philadelphia

Account number has been updated to 10 characters in length per request from the City of Philadelphia for a system upgrade. When the new system is switched on, submissions will be rejected for "Manifest file failed schema validation" if the return is submitted between Wednesday, October 27, 2021 at 9:00 PM Eastern and Sunday, October 31, 2021 when calculated on a release prior to the release that is scheduled to post on Sunday, October 31, 2021. To resolve this reject, please update to 2020.05000, recalculate, and re-export Philadelphia. This reject will occur due to the timing of Philadelphia's change and CCH's next software update.

### Virginia

Per new guidance from the Virginia Department of Revenue, the Schedule A worksheet, Line 13 calculates with regard to federal filing status, not Virginia filing status.

# Corporation (1120) Product Updates

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### **Federal**

Letters have been updated to reflect the correct due date.

## **New Jersey**

**Form 500UP**, Prior Net Operating Loss Carryovers (PNOL) for Tax Periods Ending Prior to July 31, 2019, now prints information on multiple pages.

Form CBT-100U Schedule A-5, Part II, Line 1c member share of combined group surtax (for combined group New Jersey income of over \$1 million) now reflects the correct amount in all cases, including for members without sales.

Form CBT-100U, Page 10, Schedule A-5 now reflects the correct calculation of member surtax.

### **New York**

Form CT-3.4, Page 2, Schedule A reflects the post-2014 combined NOL allocation to apply to the earliest years first.

**Form CT-225A**, last column now reflects the correct computation to always net code S-511 adjustment /elimination amounts.

## New York - New York City

Form NYC-2 now reflects amended if requested.

### **New York Combined**

Form CT-225-A 3, Column E, is now calculates for the subtraction of modification number 511.

### Oklahoma

Form 200, Oklahoma Annual Franchise Tax Return. The mailing address has been updated.

### Oregon

Both Form OR-20 (or OR-20-INC, OR-20-INS, respectively) and Form OR-CAT refunds now appear on Federal Carryover returns.

**Schedule OR-ASC-CORP Page 2** Section B code 382. The FDII deduction with code 382 is now sourced from Federal Form 8993, Part III, Line 28 per update from the Oregon Department of Revenue.

### Pennsylvania - Philadelphia

Account number has been updated to 10 characters in length per request from the City of Philadelphia for a system upgrade. When the new system is switched on, submissions will be rejected for "Manifest file failed schema validation" if the return is submitted between Wednesday, October 27, 2021 at 9:00 PM Eastern and Sunday, October 31, 2021 when calculated on a release prior to the release that is scheduled to post on Sunday, October 31, 2021. To resolve this reject, please update to 2020.05000, recalculate, and

re-export Philadelphia. This reject will occur due to the timing of Philadelphia's change and CCH's next software update.

# S Corporation (1120S) Product Updates

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#### **Federal**

Form 8904. Line 2 rate has been updated to .66.

### Connecticut

The amount on Form CT-1120SI, Page 2, Part I, Schedule A, Line 2b (Elective Composite Income Tax Remittance from Schedule CT-NR, Line 22) will now be included in the total amount reported on the federal return when the accrual option is selected.

### Maine

Form 1120ME, Page 3, Line 10 will use apportionment when entered.

## **New Jersey**

**Form CBT-100U** now reflects the combined balance and only shows adjustments and eliminations when appropriate.

Form CBT-100U (combined return) program ensures all members of the combined group using Schedule G-2 report an exception to disallow interest and intangible expenses and costs information is included in the combined return. Also, when a member of the group owns or controls a majority stock interest in another corporation not included in the group (by answering "yes" on CBT-100U, page 2, question 2), that detail information regarding the ownership entered in input will be included in the supporting statement.

Form CBT-100U, Page 10, Schedule A-5, Part II, Line 1c, Members Share of Combined Group Surtax, now always agrees with Part I, Line 2, Surtax on Combined Group Taxable Income.

### New York - New York City Electronic Filing

**Form NYC-579** GCT now produces when Form EXT-1 is turned on and the appropriate box fills out to indicate Form EXT-1 on Form NYC-579 GCT.

#### Oklahoma

Form 200, Oklahoma Annual Franchise Tax Return. The mailing address has been updated.

## Oregon

**Shareholder K-1** Equivalent will use the correct information if there is more than one shareholder with the same identification number.

## Pennsylvania - Philadelphia

Account number has been updated to 10 characters in length per request from the City of Philadelphia for a system upgrade. When the new system is switched on, submissions will be rejected for "Manifest file failed schema validation" if the return is submitted between Wednesday, October 27, 2021 at 9:00 PM Eastern and Sunday, October 31, 2021 when calculated on a release prior to the release that is scheduled to post on Sunday, October 31, 2021. To resolve this reject, please update to 2020.05000, recalculate, and

re-export Philadelphia. This reject will occur due to the timing of Philadelphia's change and CCH's next software update.

## **Texas**

Form 05-359, Line 1 is filled by entering the taxpayer number/FEIN on the form.

# Partnership (1065) Product Updates

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### **Federal**

Form 8886 will appear behind the first partner's K-1 in the Selective Print menu.

### Connecticut

The amount on Form CT-1120SI, Page 2, Part I, Schedule A, Line 2b (Elective Composite Income Tax Remittance from Schedule CT-NR, Line 22) will now be included in the total amount reported on the federal return when the accrual option is selected.

### Idaho

The apportionment summary worksheet sales factor will now appear when no payroll is present.

## New York - New York City

**NYC 204 Schedule B.** Line 6 no longer calculates for a Section 743(b) positive adjustment and Line 9 no longer calculates for a Section 743(b) negative adjustment.

## Pennsylvania - Philadelphia

Account number has been updated to 10 characters in length per request from the City of Philadelphia for a system upgrade. When the new system is switched on, submissions will be rejected for "Manifest file failed schema validation" if the return is submitted between Wednesday, October 27, 2021 at 9:00 PM Eastern and Sunday, October 31, 2021 when calculated on a release prior to the release that is scheduled to post on Sunday, October 31, 2021. To resolve this reject, please update to 2020.05000, recalculate, and re-export Philadelphia. This reject will occur due to the timing of Philadelphia's change and CCH's next software update.

## Fiduciary (1041) Product Updates

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#### **Federal**

**ESBT.** The carryover report will now include ESBT 2018 charitable contributions that fall under the 60% limit.

**Estimate reminder letters** now appear in the list to print estimate reminder letters when the date for estimate reminder letters is suppressed in the return. The returns will need to be recalculated.

Form 8992, Schedule A, Line 1 total, Column L, now equals the sum of detail in Column L.

**NOL**. The Pre-Cares Act NOL is accurately reflected on the carryover report when there are prior year NOLs Form 461s.

**Schedule D.** Schedule D, Line 18a, column 1 includes Section 1202 100% exclusions when being distributed as per the instructions.

**Form 1118**, Schedule C, Columns 4 through 5c will now allow for alphanumeric input. This will enable accurate entry of code references.

## Georgia

The scannable line on tax year 2020 Georgia Form 500ES vouchers in Fiduciary (1041) returns was corrected from 050 to 150 in the CCH ProSystem *fx* 2020.04020 release. Affected Georgia forms are: 525-TV, 500 ES, IT 560, 501 P 1 - 6, 501X P 1 - 6, 501PY/NR, 500 ES, 500 UET, RD-1061, GA NOLI, GA ESBTand SCH CR. This error is causing the Georgia Department of Revenue (DOR) additional overhead in processing these vouchers. The Georgia DOR requests that Form 500ES vouchers be reprinted using current software and the corrected versions submitted.

### Idaho

Idaho Form 66. Line 10 will now factor in Line 8 in all cases.

## Exempt Organization (990) Product Updates

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### **Federal**

Cancellation of Debt and contribution entries now flow to Schedule A, Line 12 and Form 990-T, Line 4.

Form 8865, Schedule H, Part IV date format has been updated to include slashes.

Form 8995 generates if REIT dividends is the only information entered for QBI deduction.

Form 990-T due date on E-file Status System shows the correct date when 990-T is filed as a corporation.

Form 990-T, Line 4 amount matches the contribution deduction statement.

Section 1231 loss entered on Unrelated Business Tax > Sch E pg 2 worksheet (Interview Form IRS K-1) and limited to zero by Form 8582 will no longer show the full amount of the loss on Form 4797.

The charitable contribution is adjusted per Tax Regulation Sec 1.170A-11(c)(2) when taxable income from all activities is less than NOL and pre-2018 NOL is present.

The passthrough statements on Schedule A, Line 5, no longer show the state information.

### North Carolina

CD-405 NAICS code fills out from the entry on Interview Form T-1, Box 31 (Interview View only).

# Estate & Gift (706/709) Product Updates

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### **Federal**

The following final forms with August 2019 version date are available for dates of death in 2021:

- Form 706
- Schedule A
- Schedule A-1
- Schedule B
- Schedule C
- Schedule D
- Schedule E
- Schedule F
- Schedule G/H
- Schedule I
- Schedule J
- Schedule K
- Schedule L
- Schedule M
- Schedule O
- Schedule P/Q
- Schedule R
- Schedule U
- Schedule PC
- Schedule R-1

### Minnesota

The following final Minnesota form is available for dates of death in 2021:

■ Form M706

## **New York**

The following final form with September 2019 version date is available for dates of death in 2021:

Form ET-706