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Contact and Support Information

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Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH ProSystem fx Tax releases: Release Notes

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Release Notes

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CCH[®] ProSystem $fx^{\mathbb{B}}$ Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Recall, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

To access a list of CCH ProSystem fx Tax Release Notes for the current year and for prior years, visit the Release Notes page on our Customer Support site.

Tax Product Updates

Individual (1040) Product Updates

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Louisiana

Resident Schedule E, Line 5B includes work opportunity credit when originating from a passthrough entity.

The Nonresident and Part-Year Resident (NPR) worksheet, Line 18a picks up the IRC 280C expense from passthrough entities with Louisiana source income. If Louisiana is not the primary state on the passthrough, and Louisiana is not the home state, the State Percent must be entered.

North Dakota

Amended North Dakota interest and penalties are requested starting with Federal > Payments/Penalties/Estimates > State Penalties and Interest section (Interview Form ND7) and entering Amended interest and penalties overrides on North Dakota > Other > Amended section (Interview Form ND12) to allow ND-1, Lines 34AK and 34AL to calculate in an amended return.

Rhode Island

All states are listed on the printed version of Form RI-1040NRMU. The electronic version previously reported all states.

Virginia

Forms 760C / 760F calculate penalties as of June 1, 2021.

Corporation (1120) Product Updates

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Federal

An amount entered on General > Depreciation/Depletion Options and Overrides > Section 179 carryover from passthrough entity field (Interview Form DP-9, Box 72) no longer generates incorrect depreciation for state Section 179 assets.

Illinois

Input on IL worksheet > Other > 2 - Power Of Attorney > Endorse or Collect Checks in Payment of Refunds is now available in Worksheet view.

New York

From CT-3.4, Schedule A, Column C completely reports the source years of losses applied in the current year for the combined level.

Oregon

When exporting a Consolidated OR-CAT return, separate member returns are now exported at the same time.

Partnership (1065) Product Updates

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California

California Nonresident Withholding > Form 592 Partner / Member Information > Include on 592-PTE - Override (Interview Form CA22, Box 95) has been added to allow Corporations and Individuals to be included on Form 592-PTE.

Oregon

The OR-65 return mailing address has been updated.