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Contact and Support Information

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Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH ProSystem fx Tax releases: Release Notes.

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Release Notes

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CCH[®] ProSystem $fx^{\mathbb{B}}$ Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Recall, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

To access a list of CCH ProSystem fx Tax Release Notes for the current year and for prior years, visit the Release Notes page on our Customer Support site.

Highlights for Release 2020.05060

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Tax Updates

S Corporation

Ohio - Schedule E. Nonrefundable Business Credits is available for fiscal year filers using paper filing.

Electronic Filing Updates

All Systems

A new schema version update is available for Kentucky Cities - Louisville electronic filing.

Individual

California has not updated their electronic filing system to support the latest version of the federal electronic filing schema for Tax Year 2020. Until the update is made, California returns with federal Schedule A cannot be electronically filed. California, FTB indicates a March update for this federal schema change.

Fiduciary

As of January 7, 2022, California is no longer supporting the latest version of the federal electronic filing schema for Tax Year 2020 with no plans to update their system. Due to this limitation Form 1041, Sch G, Line 12 cannot be present in the return when electronic filing. Paper filing will be required.

Corporation

Form New Jersey CBT-100 Extension, is now available.

S Corporation

Forms New Jersey CBT-100 Extension and New Jersey CBT-100S Extension, are now available.

S Corporation (1120S) Product Updates

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Ohio - Schedule E. Nonrefundable Business Credits is available for fiscal year filers using paper filing.