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Contact and Support Information

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Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH ProSystem fx Tax releases: Release Notes.

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Release Notes

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CCH[®] ProSystem $fx^{\mathbb{B}}$ Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Recall, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

To access a list of CCH ProSystem fx Tax Release Notes for the current year and for prior years, visit the Release Notes page on our Customer Support site.

Highlights for Release 2020.05070

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Tax Updates

Individual

Ohio - Ohio Cities. Returns with other income or deductions or Form R Adjustments will now Pro Forma this data.

Electronic Filing Updates

Approved Products Available on this Release

The following products are approved and available on this release:

Corporation

New Jersey Fiscal Year

S Corporation

New Jersey Fiscal Year

Tax Product Updates

Individual (1040) Product Updates

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Ohio - Ohio Cities

Returns with Ohio Cities that have other income or deductions entered on the Ohio Cities > Other Income and Deductions and General R Tax Adjustments section (Interview Form OHC2, Boxes 80-90 or OHC5, Boxes 80-91) will now Pro Forma this data.