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Contact and Support Information

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Product and account information can be accessed by visiting Customer Support online at support.cch.com. In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility. Access to these features is available 24/7.

The following website provides important information about the features and updates included in all CCH ProSystem fx Tax releases: Release Notes.

Visit the <u>Application Status</u> web page to view the current status of our CCH applications. The Application Status web page is updated every 15 minutes.

Go to Contact Us to find information on topics such as Sales and Billing, as well as options to Open a Support Case or Chat with a Representative if you need assistance.

Information in Tax Release Notes

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CCH[®] ProSystem $fx^{\mathbb{B}}$ Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

Updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to the Tax technology (electronic filing updates, Pro Forma/Recall, Organizer, technology enhancements)
- Updates made to Tax products (form additions and updates, diagnostic updates, changes caused by regulatory updates)

To access a list of CCH ProSystem fx Tax Release Notes for the current year and for prior years, visit the Release Notes page on our Customer Support site.

Highlights for Release 2021.05050

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Electronic Filing Updates

Ohio and Texas fiscal year returns are available for electronic filing.

Tax Product Updates

Individual (1040) Product Updates

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Minnesota

The Minnesota software has been updated for the 2023 Federal Conformity updates. Minnesota tax laws now recognize the Internal Revenue Code as amended through December 15, 2022. These updates may impact state income tax returns filed with a nonconformity schedule for tax years 2017-2022. Taxpayers may need to amend their returns to correctly determine their Minnesota taxable income for the affected years.

Mississippi

The Return Summary now includes spouse's income and deductions when filing Married Filing Jointly status.

Corporation (1120) Product Updates

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Texas

Electronic filing for Texas fiscal returns is now available.

S Corporation (1120S) Product Updates

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Minnesota

Minnesota has updated Schedule KSNC to generally adopt certain federal law changes. The schedule now allows for any remaining adjustments to file the state return. Lines 1, 3-4, 6, 8-11, 13-14, and 31 are no longer valid. Updates were made to show all codes that are now inactive. New code 9501 was added for the COBRA continuation coverage that flows to Line 16.

Ohio

Ohio electronic filing for fiscal returns ending in tax year 2022 is available.

Texas

Electronic filing for Texas fiscal returns is now available.

Partnership (1065) Product Updates

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Texas

Electronic filing for Texas fiscal returns is now available.